



## ***Volunteers in Homeland Security Conference***

*November 4, 5, and 6, 2003 Austin Texas*

### **Tuesday, November 4**

Veterans of Foreign War Color Guard ([Veterans Associations of Austin](#))

Pledge of Allegiance ([History of the Pledge of Allegiance](#))

### **Welcome**

*Mr. Reynold Hoover*, [Bio](#) - Director of National Security, FEMA [Headquarters \(FEMA Program Coordination Branch Continuity of Operations \(COOP\)\)](#) Contact [reynold.hoover@fema.gov](mailto:reynold.hoover@fema.gov)

*Commander James Montgomery*, [Bio](#) Director of Auxiliary, [Eighth Coast Guard District](#) (United States Coast Guard [Auxiliary](#))

### **Citizen Corps Overview**

*Liz DiGregorio*, [Bio](#) - FEMA Headquarters Citizen Corps ([FEMA Citizen Corp Homepage](#)) Contact [liz.digregorio@dhs.gov](mailto:liz.digregorio@dhs.gov)

### **Panel of Citizen Corps Programs**

*Dennis Lee* (Moderator), FEMA Region VI Hazard Identification and Risk Assessment Branch Chief (FEMA [Multi-Hazard and Risk Assessment](#)) Contact [dennis.lee@fema.gov](mailto:dennis.lee@fema.gov)

### **Community Emergency Response Team (CERT)**

*Sam Isenberger*, [Bio](#) - FEMA CERT National Coordinator ([FAQs](#)) (Link for CERT [video clips](#))

### **Volunteers in Police Service (VIPS)**

*Vince Talucci*, [Bio](#) - International Association of Chiefs of Police ([IACP](#))

### **Medical Reserve Corps (MRC)**

*Lieutenant April Kidd*, [Bio](#) - Department of Health & Human Services ([HHS](#)) Contact [akidd@osophs.dhhs.gov](mailto:akidd@osophs.dhhs.gov)

### **Neighborhood Watch (NW)**

*Eric L. Schultz, Jr.*, [Bio](#) - National Sheriff's Association ([NSA](#))

### **Breakout Sessions A**

#### **Managing Unaffiliated Spontaneous Volunteers**

Valli Wasp (Moderator), [Bio](#) - Austin Office of Emergency Management ([Disaster Ready Austin](#))

Robin Popik, [Bio](#) - Volunteer Resources, City of [Plano](#), Texas

#### **Getting Started (Nuts and Bolts)**

Tim Lovell (Moderator:), [Bio](#) - Tulsa Mayor's Citizen Corps ([Tulsa Volunteer Center](#))

Ann Patton, [Bio](#) - Tulsa Mayor's Citizen Corps ([Tulsa Partners, Inc.](#))



### **Volunteer Management/Recruitment/Training**

Lindy McGinnis (Moderator), Austin Office of Emergency Management ([Austin OEM](#))

Kathy McCleskey, [Bio](#) - *KM Consulting and Training Connection* Contact [kmccleskey@aol.com](mailto:kmccleskey@aol.com)

### **Networking Lunch**

Contact [Shari Brand](#) for a list of participants at the conference before 12/6/03

### **Citizen Corps States Updates**

Moderator: Frank Pagano, [FEMA Region VI](#) Insurance and Mitigation Division Director

#### **Arkansas**

Ray Briggler, [Bio](#) - [Arkansas Department of Emergency Management](#)

#### **Louisiana**

Elizabeth Oliver, [Louisiana Office of Emergency Preparedness](#) Contact [elizabeth.oliver@la.ngb.army.mil](mailto:elizabeth.oliver@la.ngb.army.mil)

#### **New Mexico**

Don Aunapu, [New Mexico Office of Emergency Management](#) Contact [daunapu@dps.state.nm.us](mailto:daunapu@dps.state.nm.us)

#### **Oklahoma**

Linda Soos-Davis, [Bio](#) - [Oklahoma Department of Civil Emergency Preparedness](#)

#### **Texas**

Erin McCormack, [Bio](#) - [Texas Association of Regional Councils](#) ([Governor's Division of Emergency Management](#))

### **Panel of National Citizen Corps Affiliates**

Moderator: [Shari Brand](#), FEMA Region VI Citizen Corps Coordinator

[American Radio Relay League](#) – Jim Haynie [Bio](#)

[United States Junior Chamber](#) – Kevin Sutton Contact [jayceecitizen@yahoo.com](mailto:jayceecitizen@yahoo.com)

[Veterans of Foreign Wars](#) – Roy Grona Contact [roy@texasvfw.org](mailto:roy@texasvfw.org)

[American Red Cross](#) – Carol Hall [Bio](#)

[National Voluntary Organizations Active in Disasters](#) – Ande Miller [Bio](#) Contact [amiller@nvoad.org](mailto:amiller@nvoad.org)

### **Reception Celebrating Upcoming [Webcast on Biodefense](#)**

[Society of Research Administrators International](#)

### **Wednesday, November 5**

### **Welcome Back**

Linda Soos-Davis [Bio](#) - *Oklahoma Department of Civil Emergency Management* ([Oklahoma Office of Homeland Security](#))



## **Breakout Session B**

### **Addressing Diversity within the Community**

Dave Baer (Moderator) [Bio](#) - Tulsa Mayor's Citizen Corps

[Bernalillo New Mexico Fire Department](#) - Don Scott [Bio](#)

[City of Austin Office of Emergency Management](#) - Ann Hutchison [Bio](#)

[National Conference for Community and Justice](#) - Anne Shelley Contact [ashelley@nccj.org](mailto:ashelley@nccj.org)

### **Integrating Volunteer Programs in the Community**

Tim Lovell (Moderator:), Tulsa Mayor's Citizen Corps ([Tulsa Partners, Inc. Newsletter](#))

[Tulsa Volunteer Center](#) - Mary Finley Contact [mfinley@csctulsa.org](mailto:mfinley@csctulsa.org)

*Monroe, Louisiana Retired Senior Volunteer Program* ([Senior Corps](#))- Rita Massey Contact [massey@ulm.edu](mailto:massey@ulm.edu)

*Central Texas United Methodist Church* ([Central Texas Disaster Recovery](#)) - Gloria Reeves Contact [gloria@ctcumc.org](mailto:gloria@ctcumc.org)

## **Breakout Session C & D**

### **Part 1 & 2 CERT New Terrorism Module**

Ron Van Voorhis (Moderator:), Tulsa Mayor's Citizen Corps

[Austin/Travis County Emergency Medical Services](#) - Chris Callsen [Bio](#)

*FEMA CERT National Coordinator* ([EMI Independent Courses](#))- Sam Isenberger [Bio](#)

## **Working Lunch**

Captain Don Lee ([Outstanding Captain of the Year](#)) City of Los Angeles Fire Department ([CERT Los Angeles CA](#)) [Bio](#)

## **Best Practices Programmatic**

John Westmoreland (Moderator:), Tulsa Partners, Inc.

### **Medical Reserve Corps**

*Texas Medical College* ([Medical Reserve Corps Harris County](#))- Sandra Steigerwald [Bio](#)

### **Volunteers in Police Service**

[Garland Police Department](#) - Dana Riley [Bio](#)

### **Community Emergency Response Team**

[Rowlett Fire Department](#) – Chief Larry Wright Contact [lwright@ci.rowlett.tx.us](mailto:lwright@ci.rowlett.tx.us)

### **Neighborhood Watch**

*Tulsa Mayor's Citizen Corps* ([Safe and Secure](#)) - Tim Lovell [Bio](#)

## **Panel on Resources for Volunteers**

Charlie Briggs (Moderator), Executive Director, [Texas Commission on Volunteerism and Community Service](#) Contact [charles.briggs@twc.state.tx.us](mailto:charles.briggs@twc.state.tx.us)

*Society of Research Administrators* ([Grant Resources](#)) - Dr. William Caskey ([Grants.gov](#)) [Bio](#)



[Corporation for National and Community Service](#) - *Martha Fleming* ([Americorps](#)) [Bio](#)  
[Tulsa Community Foundation](#) ([Community Foundations](#)) - *Phil Lakin* [Bio](#)  
[Department of Homeland Security Office of Domestic Preparedness](#) - *Jim Gregory* Contact  
[james.gregory@dhs.gov](mailto:james.gregory@dhs.gov)

## **Best Practices Biodefense and the Community**

Dennis Lee (Moderator:), FEMA Region VI Hazard Identification and Risk Assessment Branch Chief

[Indian Health Service](#)  
[Shiprock Agency](#), *Northern Navajo Medical Center* - *Kimberlae Houk*

**Agriculture—Business Homeland Security Initiative**  
[Golden Triangle RSVP](#) - *Colleen Halliburton*

**Preparing for the Threat of Bioterrorism**  
[Greater San Antonio Hospital Council](#) - *Harry Smith*

**Special Address Biodefense and Funding Requirements**  
[Society of Research Administrators International](#) - *Dr. William Caskey* [Bio](#)

**Thursday, November 6**

## **Welcome Back**

*Elizabeth Oliver*, [Louisiana Office of Emergency Preparedness](#) Contact [elizabeth.oliver@la.ngb.army.mil](mailto:elizabeth.oliver@la.ngb.army.mil)

## **Best Practices Special Initiatives**

Ray Briggler (Moderator:), [Bio](#) - [Arkansas Department of Emergency Management](#)

**Rapid Response Teams**  
[American Red Cross, Central Arkansas](#) - *Christel Barnes*

**McReady**  
[McDonald's owner/operator](#) - *Kevin Hern*

**Congregate Care in Emergencies Training Program**  
[American Red Cross Chisholm Trail Chapter](#) - *John Apodaca – unable to attend*

**Hurricane Lili – Home Repair**  
[Louisiana United Methodist Disaster Recovery \(UMCOR\)](#)- *Sarah Schoeffler* [Bio](#)

## **Closing Remarks**

Steve Collier Director, [Bio](#) - [City of Austin Office of Emergency Management](#)



## **Background Information on some of the Speakers**

### **Dave Baer**

Dave Baer is the Tulsa Citizen Corps Volunteer Coordinator. He works for the Community Service Council of Greater Tulsa and is creating a group of community volunteers for Citizen Corps to assist the community with homeland security, emergency preparedness and multicultural understanding. Citizen Corps volunteers have been mobilized to provide licensed mental health assistance at the FEMA Disaster Recovery Center in Stroud after the May 2003 tornadoes and to do translation work for various community human service agencies. Dave speaks Spanish and has taught community emergency and diversity classes in English and in Spanish. Of the 400 volunteers in Tulsa Citizen Corps, 130 people have diverse skills in 19 languages and 47 cultures, and 290 have skills in human service industries, such as mental health, social work, financial counseling, medicine/nursing, disaster education, public safety, and public health. Dave's experience as a volunteer includes helping people in the aftermath of a major earthquake in Argentina and helping families in Colombia who lost loved ones in an airline disaster. He is also on the Disaster Action Team with the American Red Cross, responding to fires and other emergencies, working with police and fire personnel on-site, providing damage assessment and family services, and providing translation assistance. When recently asked to comment on the topic of volunteerism he said: Some of my most rewarding experiences volunteering for disaster response were when I said yes when many other volunteer responders were saying no. Say no when you need to, but say yes every time you can.

Contact information: [dbaer@csctulsa.org](mailto:dbaer@csctulsa.org)

### **Raymond Briggler**

Field and Fire Services Division Manager

Citizen Corps POC for Arkansas

Arkansas Department Of Emergency Management

Personal Background: Native Arkansan, grew up in the small rural community of Saint Vincent, Arkansas (Conway County). Graduated from Sacred Heart High School in Morrilton and the University of Central Arkansas in Conway. Earned a BS Degree in Sociology/Economics in 1967 and a MS Degree in Counseling in 1979. Have served as the Arkansas Department of Emergency Management Field & Fire Services Division Manager since September 2002. Perform additional duty as the Citizens Corps POC for Arkansas and as the agency Public Information Officer. Have been working in the emergency management profession in Arkansas since March of 1981. First assignment worked as a Nuclear Civil Protection Planner. Moved into training field in 1984, served as agency PIO and training officer for the agency. Served as the Training and Education Division Manager from 1996 to September 2002. Twenty-one year veteran of the United States Air Force. Served four years active duty and seventeen years of reserve duty in the Arkansas Air National Guard. Retired in 1994 with the rank of Senior Master Sergeant. Recognized as the Arkansas Emergency Management Association State Employee of the year in 1995. Received the Governors "Service to the Citizens Award" in January 2002. Married to Linda (Fuller) Briggler. Linda and I are the proud parents of three children. Our oldest son C.V. is married and living in Wilsonville, OR. He and Stephanie are the parents of two children, Tristan & Sarah. Our daughter Lore and husband Jerry Hopkins live in Keller, TX and are the parents of another wonderful granddaughter Bailey. Our younger son Greg and wife Katka live in Astoria, NY and have graced us with our second grandson Harry in July of 03. When not working in emergency management or visiting the grandchildren I enjoy old cars, especially MOPARS, old clocks, gardening and I have been know to do a little trout fishing when time permits.

Contact Information: [citizencorps@adem.state.ar.us](mailto:citizencorps@adem.state.ar.us)



**Christian E. Callsen, Jr., LP**

Senior Division Commander for Austin – Travis County Emergency Medical Services

Partial resume:

**Education:** Georgetown University, Washington, DC. (1981-1985) Department of Government. College of Arts & Sciences. Bachelor's Degree Program in Public Administration and Georgetown University Medical Center Washington D.C. (1983) Paramedic Education Program. Valedictorian. **Experience:** **Austin Travis County Emergency Medical Services – Senior Division Commander, Homeland Security and Planning:** Senior operations position within Austin-Travis County EMS, a third service EMS agency in central Texas. This position is responsible for operations and performance of the Austin/Travis County EMS System, comprising more than 2000 EMS providers. The position also provides operational system planning for a broad spectrum of operational areas including development and maintenance of the WMD and MCI programs, special operations activities, station placement, and all aspects of strategic development. Assigned as Terrorism Officer directly responsible for development and implementation of the departmental response to any incident involving a Weapon of Mass Destruction/Effect. Developed an internal process for the management and evaluation of intelligence and threats. Assigned to work with the City of Austin OEM to facilitate the development, implementation, and operation of Emergency Management programs, including the US Public Health Service MMRS program. **Interagency Board for Equipment Standardization and Interoperability (Medical Subgroup) Appointed 2002:** Sanctioned by the Attorney General of the United States, the InterAgency Board for Equipment Standardization and InterOperability (IAB) was founded by the Department of Defense's Consequence Management Program Integration Office and the Department of Justice's Federal Bureau of Investigation Weapons of Mass Destruction Countermeasures on October 13, 1998. The InterAgency Board (IAB) for Equipment Standardization and InterOperability Working Group is designed to establish and coordinate local, state, and federal standardization, interoperability, and responder safety to prepare for, respond to, mitigate, and recover from any incident by identifying requirements for Chemical, Biological, Radiological, Nuclear or Explosives (CBRNE) incident response equipment.

**National Emergency Response and Rescue Training Center Adjunct Faculty EMS/WMD 2002**

NERRTC is charged to design develop and deliver training for state and local emergency first responders (EFRs). This training combines classroom work, field exercises, virtual reality and computer-aided simulations to train individuals and jurisdictions how to prepare for and respond to terrorist acts involving the use of weapons of mass destruction (WMD) and other special incidents. **Department of Emergency Services – Travis County – Texas (1995-2000)** senior management position within a county government organization. Responsibilities included the preparation and administration of a 6 million-dollar budget, personnel management (career and volunteer), strategic planning and program development, and extensive interagency coordination and consensus development. The Department of Emergency Services provides leadership, coordination, and services in four functional areas; Emergency Medical Services, Office of Emergency Management, Office of the Fire Marshal, and the *StarFlight* public safety helicopter program. This position was transitioned into the position listed above when the City of Austin and Travis County combined their EMS programs. **Certificates & Education Experience:** Instructor Experience: AHA ACLS, BLS, and PALS; American College of Surgeons PHTLS and ATLS, - EMT-Paramedic Initial Education Program, - BTLS - Texas Licensed Paramedic (continuous ALS practice since 1983) - Hazardous Materials - EMS Response I & II (NFPA 473) - DOD Terrorism Curricula Instructor - SEMS/ICS Instructor **Boards, Committees & Faculty Appointments:** Chairman Capital Area Planning Council Homeland Security Task Force (2003 – Now) Member, Interagency Board for Homeland Security Standards & Practices, MSG (2003 – Now) Austin/Travis County Counter Terrorism Planning Group (1997 – Now) Central Texas Counter Terrorism Working Group (1996 – Now) Adjunct Faculty, National Emergency Response and Rescue Training Center (2002)

Contact information: [chris.callsen@ci.austin.tx.us](mailto:chris.callsen@ci.austin.tx.us)





### **William H. Caskey**

Bill is the Director of Research and Grants Administration for The Children's Mercy Hospital in Kansas City, MO.. He is at the conference to provide much needed information about grant writing and funding projects related to homeland security. He presented a film clip of the upcoming webcast on Biodefense that was created by SRA International, which is a volunteer organization of research administration professionals. He also presented the update on grants.gov. Dr. Caskey earned his BS in Microbiology at Louisiana Tech University in Ruston LA, his MS in Microbiology at Texas A&M University in College Station TX and his Ph.D. in Microbiology at Michigan State University in East Lansing MI. As director he has many tasks. He oversees all pre-award activities associated with external funded projects. He then reviews and approves all applications for external funding, assists faculty in identifying appropriate sponsors, assist with the development of proposals and budgets, and participate in the negotiation of contracts and confidentiality agreements for research involving investigational drugs and devices. He serves as liaison with attorneys and an intellectual property development consultant during the patent application process and negotiates license agreements for the patents. He is not finished until he provides post-award administrative support to members of the Research Council, which establishes policies and procedures relating to research; as a member of other internal research committees, as a member of the Hospital Ethics Committee. He brings more than 30 years of experience to the program. His expertise to the hospital has resulted in implementing electronic research administration initiatives for monitoring proposals and awards, regulatory compliance, and proposal preparation. These changes have resulted in increased external funding from 7% to 43% annually, a 7.5 fold increase in funding over 6 years. He is the associate editor of the Society of Research Administrators International Journal, Journal of Research Administration. Co-Chair of national videoconference on biodefense research sponsored by SRA International. and the immediate past-president (2003) of the Midwest Section of SRA International. He has taught, developed course work and been published on a variety of topics. Dr. Caskey will present hints and tips on grant writing and insight in the grant.gov program.

Contact information: [wcaskey@cmh.edu](mailto:wcaskey@cmh.edu)

### **W. Steve Collier**

Steve Collier was appointed Director of the Austin Office of Emergency Management (OEM) in August 1989. The agency of five full-time staff oversees the disaster planning and preparedness program for some 600,000 residents of the City of Austin. Prior to accepting his current position, he served as Assistant Coordinator and then Coordinator of the Emergency Management Office in Indianapolis-Marion Co. Indiana from 1979 to 1989. He worked as an emergency paramedic before moving into the emergency management field. He graduated from DePauw University (Indiana) in 1971 with a Bachelor of Arts degree. He has served as adjunct faculty member at both the National Fire Academy (Emmitsburg, Maryland) and the Texas Division of Emergency Management. He is a Certified Emergency Manager (International Association of Emergency Managers) and is Vice President of the Emergency Management Association of Texas. Recent emergency management projects include initiation of Project Impact, a comprehensive hazard mitigation program sponsored by the Federal Emergency Management Agency (FEMA). He also coordinates citywide counter-terrorism programs. He is married with three teenage boys all of whom have attended or now attend Bowie High School.

Contact information: [steve.collier@ci.austin.tx.us](mailto:steve.collier@ci.austin.tx.us)

### **Martha Fleming**

Martha has 15 years experience with the Corporation for National and Community Service. As Program Specialist, Martha has worked with numerous governmental entities and private non-profit organizations in the development and management of volunteer and community services. More recently, she has been



focusing much of her time providing technical assistance to agencies that wish to use volunteers in homeland security activities.

Contact information: [mfleming@cns.gov](mailto:mfleming@cns.gov)

### **Carol Hall**

Carol started her career with the American Red Cross as a volunteer in Germany working with East German refugees at the time the Berlin Wall came down in November 1989. She later took a paid position with the American Red Cross as Chapter Manager for the Panhandle Chapter in Northern Idaho in 1995. In December of 1998, Carol accepted a position at Red Cross national headquarters and was instrumental in the development of the American Red Cross 's Weapons of Mass Destruction and Terrorism Program starting in the spring of 1999. She became Manager of the Program when it became a funded program within the Red Cross in May of 2000. Carol is the point of contact for guidance on all of the 942 Red Cross Chapter on terrorist related matters. She is also responsible for the development and utilization of the Red Cross Safety and Security function used on all Red Cross disaster relief operations. Carol recently served as the organizations' project officer for the "TOPOFF" to federal terrorism training exercise in May 2003, as she did for the first "TOPOFF" exercise in May 2000. Carol serves as liaison to federal agencies working in this area, to include the Department of Homeland Security, the Department of Defense, the Department of Justice, and the Department of Health and Human Services, among others. She is also a member of the Department of Homeland Security Crisis Assessment Team (CAT) for which she recently deployed to their operations center for hurricane Isabel. Prior to joining the Red Cross, Carol served in the United States Army as an Ordinance officer. She has also worked for various non-profit organizations. Carol holds a Bachelors of Science degree in Political Science from Florida State University and a Masters of Arts degree in International Relations from St. Mary's University in San Antonio, Texas.

Contact information: [hallca@usa.redcross.org](mailto:hallca@usa.redcross.org)

### **Jim Haynie**

Jim Haynie is serving his second term as President of the American Radio Relay League. The ARRL is the world's largest amateur radio association with over 164,000 members in the United States and numerous foreign countries. Mr. Haynie's interest in amateur radio began in 1973. He has been extremely active in worldwide emergency and disaster communications where amateur radio plays a vital role. These include the Guatemala and Mexico City earthquakes, the Wichita Falls tornado and the Delta 191 crash at the Dallas-Fort Worth Airport. Mr. Haynie is self-employed as a manufacture representative in the metals and fabrication business.

Contact information: [w5jbp@arrrl.org](mailto:w5jbp@arrrl.org)

### **Sam Isenberger**

Sam Isenberger is a Training Specialist at the Federal Emergency Management Agency's Emergency Management Institute (EMI), working with the Readiness, Response and Recovery Branch. Before joining EMI in 1991, Mr. Isenberger was an armor officer in the U.S. Army; Director of services and director of education and vocational training in a residential facility for adjudicated youth; Armed Service vocational battery test specialist for the Department of Defense; and Director of Army Community Service at Fort Ritchie, Maryland. Mr. Isenberger holds a B.A. in business administration, an M.S. in college counseling and an M.S. in special education.

Contact Information: [sam.isenberger@dhs.gov](mailto:sam.isenberger@dhs.gov)

### **Lt. April Kidd**

Medical Reserve Corps Program Officer in the office of the Surgeon General. In an interview she stated that service to your local community is the heart of humanity. She holds a Bachelors of Science degree in





Nursing and a Masters of Business Administration. Prior to serving with the Medical Reserve Corps she was an Army Community Health Nurse.

Contact information: [AKidd@osophs.dhhs.gov](mailto:AKidd@osophs.dhhs.gov)

### **Phil Lakin**

Executive Director, Tulsa Community Fund

Phil earned his BBA in Economics and Finance from Baylor University, where he served as student body president. Phil returned to his hometown of Tulsa after college and joined the firm now known as Accenture, working as a management information systems consultant for almost two years. Wanting to pursue a career focused on serving people, Mr. Lakin joined Baylor University's Office of Development in 1991, where he eventually managed the Dallas/FortWorth development office. Shortly after earning his MBA from Baylor University in 1999, Tulsa Community Foundation selected Mr. Lakin to be the Foundation's first executive director. The asset size of the community foundation since that time has grown from \$117,000 to over \$500 million. Donations to TCF in 2001 exceeded \$135 million, which placed it first among the nation's 650 community foundations in amount of dollars raised and in the top 50 in market value of assets.

Contact information [PLakin@TulsaCF.org](mailto:PLakin@TulsaCF.org)

### **Donald Lee**

Partial Resume:

**Business Experience:** *EMS Consultant for the 2002 Winter Olympic Games; Columbine School Shooting Littleton Colorado* **Contracted** by the United States Fire Administration to Conduct an After Action Report on the Emergency Response to Columbine Tragedy; *Democratic National Convention* **EMS Planning and Logistics; Managed Response EMS Consulting Company** (Partner) System Management and Education; *Los Angeles City Fire Department* **Commander**, Disaster Preparedness Unit Previous positions held: Captain EMS Training Officer; Director, EMT Program; EMT-D Program; Communicable Disease Program; Paramedic Liaison Officer; Office of Accreditation and Licensure; Paramedic Training Programs **Awards:** Recipient of Three Productivity Awards for Innovative and Cost-Saving; Programs for EMS Education and System Delivery; Recognized by City Council as the Outstanding Captain of the year, Los Angeles Fire Department October 2001. **Activities:** Hosted the First National CERT Conference in November 2002. Presenter of EMS Issues and Major EMS Events at Numerous National and Local EMS/Fire Conferences. **Publications:** **Gangs, Violence and Tactical Response, 1994:** A compilation of information related to gang activity, violence, narco-economic operations, gang recognition and tactical response, civil disturbance, and scene safety for emergency service providers. **California Fire Chief EMS Platform, 1995:** A Fire Service Position Paper. An analysis of issues facing the fire service in California dealing with operational concerns. Analysis of external influences on local Municipal sovereignty and economic factors influencing the medical transportation market. **The Privatization of Public Safety, 1995:** A White Paper dealing with an alarming national trend in the privatization of public safety emergency medical services. Analysis of intentional misrepresentation relating to claims of high performance achieved in those systems based on public private partnering. **Millennium Issues for the Fire Service, 1997:** A White Paper addressing the need for radical change in fire service management and leadership methodologies. Issues include organizational agility, customer service, reengineering, privatization, managed care, community inclusion, and risk management. **The Emergency and Employment of Tactical Ultra Violence in the Management of Criminal Enterprise, 1997:** A White Paper identifying the predatory control of immediate criminal environments through the creation of chaos and the infliction of terror, trauma, and death on presenting targets of opportunity. Numerous magazine and trade journal articles related to disaster management, gang violence, and system management and industry trends impacting public safety provider agencies.



Contact information: [donlee73@aol.com](mailto:donlee73@aol.com)

### **Tim Lovell**

Administrator, Tulsa Project Impact/Citizen Corps

Tim Lovell graduated from Oral Roberts University with a Master of Management degree in Non-profit Administration. He worked with Tulsa Project Impact (TPI) as a project manager, overseeing elements of Tulsa's SafeRoom initiative and other partnership programs such as the creation of the Eastland Mall Disaster Alley exhibit. Tim also assisted in the development of the 501(c)(3) Tulsa Partners, Inc. Through the leadership of Mayor Bill LaFortune and the TPI Citizen Corps Council, Tim is coordinating the development of the Tulsa Citizen Corps program. He has worked for the past 20 years in various non-profit and faith-based organizations on social service ministry, community development, and historic preservation. Tim Lovell is the current president of the Brady Heights Neighborhood Association, serves on the RSVP Tulsa Advisory Council and the Tulsa Volunteer Center Advisory Board, and is on the Board of Directors for Metropolitan Housing and Community Development, Inc.

Contact Information: [tlovell@ci.tulsa.ok.us](mailto:tlovell@ci.tulsa.ok.us)

### **Erin McCormack**

Erin McCormack is the Associate Director of the Texas Association of Regional Councils. Her duties include oversight of the TARC work program, management of grants and special projects, budget development and lead on emergency preparedness activities and related work of the association's resource center. Ms. McCormack also conducts training for staff in the field. Her most recent professional assignments were in Washington D.C. and Nashville with Community Research Associates (CRA), under contract to the U.S. Bureau of Justice Assistance. Her earlier work experience includes a municipal government internship with the City of Rockville, Maryland and service as Research Assistant in Montgomery County, Maryland, Office of Legislative Oversight. Erin holds an undergraduate degree in Political Science from New York's Binghamton University and a Master's of Public Administration from American University in Washington, D.C.

Contact information: [erin@txregionalcouncil.org](mailto:erin@txregionalcouncil.org)

### **Commander James Montgomery**

Born in Baton Rouge, Louisiana. - Graduated Baton Rouge High School in 1968 and enlisted in Coast Guard Reserve the same year. Promoted to Port Securityman First Class in 1971, Chief Petty Officer in 1976. Instructor at Yorktown for Port Security Basic and Advanced followed by two year voluntary recall to Captain of the Port, Philadelphia as Senior Pollution Investigator. While in Reserve managed the Christian Book Store (1968-1988), then served as Manager, Project Planning and Control for the Strategic Petroleum Reserve, Wackenhut project management office in New Orleans. Recalled to active duty as a Lieutenant in 1989 and served as Chief of Reserve Training for the Eighth and First Districts and then Chief of Port Operations followed by Executive Officer Marianas Section/Marine Safety Office Guam. Concurrently while on Guam, he served as the Reserve Unit Commanding Officer since there were no other officers on island. From Guam he returned to New Orleans to serve at the Integrated Support Command as the Chief of Force Optimization and Training, then Division Chief of Personnel and currently serves as the Director of Auxiliary on the Eighth District Staff. An active member of the Auxiliary for seven years, he has also held the national recruiting and retention branch chief position where he stopped a gradual strength decline and boosted membership over 2400 persons over his two-year tenure. Commander Montgomery holds a Bachelor's degree in Criminal Justice from Southeastern, a Master's in Public Administration from University of Guam, a Ph.D. in Public Administration from LaSalle, and a Certification in Human Resources Management (CHR). He also serves as a Baldrige examiner for the state of Louisiana and assists Coast



Guard units in Commandant Performance Challenge assessments. Additionally, he is a member/facilitator for the Auxiliary Long-Range Planning Committee and regularly teaches courses on facilitating successful meetings, recruiting, retention, and diversity.

Contact information: [james.r.montgomery@uscg.dhs.gov](mailto:james.r.montgomery@uscg.dhs.gov)

### **Ann Patton**

Ann Patton is director of Tulsa's Project Impact and Citizen Corps programs to reduce losses from tornadoes, floods, and other hazards by mobilizing volunteers and public-private partnerships. Mrs. Patton has more than 30 years' experience in journalism and government work, with emphasis on hazard management, public policy, and urban affairs issues. Mrs. Patton is the incoming Secretary for the national Multihazard Mitigation Council and is lending assistance to several communities on hazard-mitigation activities. She was a charter member of the team that created Tulsa's award-winning floodplain management program, which has led the nation since FEMA began its "CRS" ranking of programs in 1992. FEMA also gave top national honors to Tulsa Project Impact, in 1998, and named Tulsa national mentoring community in 2000. She is the author of numerous articles, presentations, and technical reports; two booklets on Tulsa's flood mitigation program; a political history of the Ku Klux Klan; and a 220-page coffee-table book on the history of water resources in the Tulsa region. She was a Tulsa World newspaper reporter from 1970 to 1977. Journalism honors include the first-place national award from the American Society of Planning Officials in 1977 and FEMA's Outstanding Public Service Award in 1992.

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### **Robin Popik**

Robin Popik has been the Volunteer Resources Supervisor for over 15 years. The group encompasses three programs, the VIP program, where volunteers are utilized to enhance city services and defer costs, Workplace CARES, an employee-driven volunteer program which she started 7 years ago, and an Emergency Volunteer Resource Program that has designed a model to coordinate volunteers during times of disaster. Robin is also work with Collin County agencies to organize a VOAD to assist in disaster response. She has been a trainer and has written articles on many topics related to volunteer coordination. She is the president of NAVPLG, National Association of Volunteer Programs in Local Government, and is a strong advocate for the use of volunteers at the local government level and for the power of networking and partnering. Robin has a Masters in Management from the University of Texas at Dallas and a certification in Volunteer Management from the University of Colorado. Under Robin's direction the Volunteer Resources Group has grown to approx. 5000 volunteers per year, with an average of 1000 individuals a month. The program has been recognized as a model and has won numerous awards included the Distinguished Service Award from the Association of Volunteer Administration, and the Civic and Leadership group award from the Collin County Volunteer Center this past year.

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### **Dana D. Riley**

Garland Police Department

Partial resume:

Dana Riley is the Director of Volunteer Services at the Garland Police Department in Garland, TX. She researched, developed and implemented the award-winning Volunteer Program. In the ten years since it's inception, the program has grown to be one of the largest law-enforcement volunteer programs in the state of Texas and has received awards at the local, state and national level. Mrs. Riley has been recognized by the U.S. Justice Department as an authority on volunteers in law enforcement and is currently a member of the Advisory Board for the U.S. Volunteers in Police Service initiative. Her expertise in this area has been utilized by many law enforcement agencies throughout the country. She has served as a presenter at many



conferences including the Texas Governor's Conference on Volunteerism, the International Association of Volunteer Administrators conference and the Points of Light Foundation Conference. Her friendly, knowledgeable manner of speaking makes her a much sought-after guest speaker and trainer on the subjects of volunteer management, law enforcement volunteers, line of duty death response and community outreach. She is affiliated with the following organizations: Tri-City Police Academy-Instructor; National Points of Light Foundation Conference-Presenter; Garland ISD Teen Parenting Advisory Committee-Member; International Association of Volunteer Administrators-Academy; Instructor; USA Freedom Corps National Volunteers In Police Service-Advisory Board Member; International Association of Volunteer Programs in Local Government-Executive Board Member; 2003 Texas Governor's Volunteer Leadership Conference Planning Committee-Co-chair, Keynote; 2003 Texas Quality Assurance in Volunteer Programs-Evaluation team.

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### **Sarah Schoeffler**

Louisiana United Methodist Disaster Recovery - Director of the LA United Methodist Disaster Recovery

Interview What excited you about the project: that the Best Practices was based upon? I think it was that the church was being a church. Volunteers came from all over to put a caring hand, in the name of Jesus on the people affected by the disaster. How do you think this information will benefit attendees of the conference? I think it is a model that can be replicated by using existing churches and other places of worship. What value did volunteers bring to the program that helped recover from hurricane Lili? They were the hands and feet to move ideas into reality and fixed roofs, porches, windows and hearts. Please share a personal statement regarding the project.

Based on my faith, I have been called to do my work for my neighbor, my nation and my God.

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### **Eric I. Schultz, Jr.**

Eric is the project director of the National Neighborhood Watch Program. Eric earned his Bachelor's degree from the University of Pittsburgh in 1996 having graduated with a double major in Economics and Political Science. He then went to work for Congressman Mike Doyle (PA-18) where he spent several years as a Field Representative and Political Consultant. While working for Congressman Doyle, Eric was responsible for helping to obtain federal grants for communities and law enforcement agencies. He worked as the primary liaison with the Department of Justice, the COPS office, the Department of State, and the INS, among others. He also worked as the Congressman's Campaign Coordinator having managed two successful re-election campaigns. In 2000, Eric was hired by the National Sheriffs' Association to be Deputy Director of its Government Affairs Division. In that position he worked to advocate legislation favorable to law enforcement, helped sheriffs' offices obtain federal grants, and acted as a liaison between sheriffs and all federal government agencies. In 2002, he began work with the National Neighborhood Watch Program as Project Director.

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### **Donald W. Scott**

Do is the Emergency Management Coordinator for Bernalillo County, Division Commander HAZMAT, and served as Lt. Paramedic, and Senior Deputy Medical Investigator and Instructor. He has been deployed on many FEMA missions including hurricanes Andrew and Hugo, the North Ridge Earthquake relief project, Tropical storm Allison that hit Houston and the HAZMAT and medical support division for the Atlanta Olympics and Kosovo Refugee Operation. On holds many certificates and has more than 20 years experience in fire suppression and investigation. He has been involved with emergency medical services since 1975 and has been an instructor for many of the programs. He is an expert in the area of HAZMAT and has helped investigate and manage many spills and incidents. He has taught the US Department of





Justice's Weapons of mass Destruction course and been a Radiological Response Team instructor for FEMA. He comes to the conference with years of professional training and experience but he never forgets that the reason for this is to serve the population of New Mexico. He is sensitive to cultural differences among the population he serves .

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### **Linda Soos-Davis**

Oklahoma Department of Emergency Management Office of Volunteerism Human Services Division Chief Linda holds a Masters degree from the University of Oklahoma in Therapeutic Recreation. Also, two Bachelor Degrees from Oklahoma College of Liberal Arts in Vocation and General Home Economics. She has been awarded an Honorary Ph.D. in Philosophy in Life Experience. With this honorary degree, she finally became Dr. Soos. Since 1994, she has been the Director of the State office of Volunteerism, which was part of the Oklahoma Secretary of State Office for two years and was legislative moved to the Oklahoma Department of Emergency Management (ODCEM), July 1996. She supervises the Donation/Volunteer management, Individual Assistance and human services programs at OCDEM. Recently, She has become the OCDEM staff liaison for the State Citizen's Corp/CERT program. Her other work experiences include fifteen years with The Salvation Army, serving as Director; Public Relations/Grants Management, Executive Director; Senior Citizens Program, Job Development Specialist; Project Ayuda, and Director; Andrews Square Senior Citizens Center. .She has worked as an adjunct professor and program specialist at Oklahoma City Community College. She began her career, as a Disaster/Service to Military Families caseworker with The American Red Cross. This was during the Vietnam War era, as well as working Hurricane Camille and Hurricane Agnes. An avid volunteer, her first remembered volunteer activity was at the age of four when she and her mother knocked on doors to collect for the March of Dimes. When she was sixteen, she wrote her first volunteer manual and was a leader of a Girl Scout Troop. She was asked to write program guidelines for a Girl Scout counselor-in-training program - which later became policy for the local Girl Scout Council. Linda is a native Oklahoman and has lived in the same home her entire life. She is of Choctaw and Gypsy heritage. She is married to professional artist, TinkerBear Davis. They have three children, eight grandchildren and four dogs, Bessie, Bella, Tazamoto and Stormin' Norman. ***Current Volunteer Activities:*** Oklahoma City Arts Council; \* Arts Council Board member 1993 to present; \* Oklahoma City Arts Council, Opening Night - Chairman -volunteer recruitment, 1984 - to present - New Years Eve party encompassing Downtown Oklahoma City - supervised recruitment of over 2,000 volunteers; \* Oklahoma City Arts Council - Spring Arts Festival 1989 -present - Chairman, Flowers/Balloons, Children's Art tent recruit over 100 volunteers yearly; \* Oklahoma City Arts Council, WinterTales storytelling festival, Chairman, special Audiences, 1990 to 1993. Volunteer administrator for planning, recruitment and program for over 40 volunteers; Oklahoma Senior Classic Games, Founder of program 1979, executive board member since 1979. Senior Citizens wellness activity - Volunteer administrator for creating, planning, and recruiting for over 200 volunteers; Arts Festival Oklahoma, Oklahoma City Community College, South Oklahoma City Chamber of Commerce, Executive Board Member, 1989 to current; Volunteer administrator - Volunteer party, Hospitality area, Philharmonic Reception and sales. Recruit 50 - 100 volunteers annually; Oklahoma Czech Festival, Festival committee, 1987 to present, parade/sales. Volunteer administrator of activities. Help recruit 40 - 50 volunteers annually. ***Organizational Memberships:*** National Affiliation: Who's Who in American Women ; Public Relations Society of America; Points of Light Association; Association for Volunteer Administrators; National Council on Aging; National Institute of Senior Centers; Local Affiliation: Central Oklahoma; Volunteer Administrators; Organization Bureau of Indian Affairs - Choctaw Tribal Roll Member; Southwest Society on Aging; South Oklahoma City Chamber of Commerce; Interagency Coordinating Council for the Prevention of Adolescent Pregnancy and Sexually Transmitted Diseases

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**Sandra Steigerwald RN**

Medical Reserve Coordinator Harris County's Gateway to Care

Sandra explained that one the things that excited her about the best practice on Medical Reserve Corps is that there was a spirit of collaboration, creativity and vision. She hopes that others will benefit from the project by seeing the importance of leadership with vision and the benefit of collaboration..

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**Vincent J. Talucci**

Vincent is Project Director of the Volunteers in Police Service (VIPS) Program, with the International Association of Chiefs of Police (IACP). VIPS is one component of the USA Freedom Corps, a White House initiative to encourage and foster volunteer opportunities, and is a partnership between the U.S. Department of Justice (USDOJ) and IACP. Before joining IACP, Mr. Talucci worked with the National Institute of Justice (NIJ), USDOJ, where his responsibilities included the substantive, programmatic and financial management of national developmental programs. Further, Mr. Talucci has worked in a research capacity with both the Seattle and Kirkland (WA) Police Departments. Mr. Talucci completed his undergraduate work at Rutgers University and holds a Master's degree in Public Administration from the University of Washington.

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**Valli A. Wasp**

Disaster Ready Austin Program Manager - City of Austin Office of Emergency Management

Valli Wasp is the Program Manager of the City of Austin Office of Emergency Management's Disaster Ready Austin program. This program is funded through a grant secured in part by her grant writing efforts. The grant is from the Corporation for National and Community Service. Disaster Ready Austin engages members of the community in volunteer activities in support of emergency management functions - before, during and after a major emergency or disaster. Other positions she has held at the City were Project Coordinator for the FEMA funded Austin Project Impact initiative, and Y2K Public Education Coordinator. These positions in emergency management, coupled with her corporate background in training and human resources, provides the knowledge base and skills necessary to speak with authority on disaster preparedness and hazard mitigation subjects. In addition to conducting ongoing workshops and presentations, Ms. Wasp has been a featured speaker at national, regional and local conferences. Most noted are the U.S. Conference of Mayors: Municipal Waste Management Association's Fall 2001 Summit; the Texas Department of Public Safety Division of Emergency Management's 2002 Conference; and the 2002 Southeastern Disaster Resistant Communities Summit. Most recently she has spoken at the National Council on Crime and Delinquency and the SAFE Project's "Community and Homeland Security" Conference. Her community involvement spans organizations including the International Association of Emergency Managers, the Association for Volunteer Administration, National Association of Volunteer Programs in Local Government, Directors of Volunteers in Austin, and the Association for Women in Communications. Ms. Wasp is a candidate for the December 2003 Certified in Volunteer Administration (CVA) credential.

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